

INTEGRATED QUALITY, ENVIRONMENT, HEALTH AND SAFETY (QHSE) POLICY



Granollers

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This format complies with The Sherwin-Williams Company's Standard Work Format.

Our Commitment

At Sherwin-Williams, Granollers site, we are committed to integrating **Quality, Environment, Health and Safety (QHSE)** into all our activities, products and services, with the aim of achieving **customer satisfaction, protecting the environment and complying with applicable legal and regulatory requirements.**

We work continuously to improve our management systems, based on global standards, promoting a culture of continuous improvement, risk prevention and shared responsibility.

Our Principles

"What is worth doing is worth doing well."

Our actions are based on solid principles that guide our decisions:

- Do things right the first time
- Act with integrity and responsibility
- Promote respect, collaboration, and commitment
- To promote the continuous improvement and development of people

Our Values

"Do what you say you're going to do"

people	<i>are the foundation of our organization. That's why we are committed to providing development, security, and well-being for our team.</i>
Service	<i>is backed by the greatest product knowledge and total customer focus.</i>
Quality.	<i>Our quality is a constant element in both our products and our work. With a strong commitment to continuous improvement, we challenge ourselves to set the standard of excellence in products, processes, and services.</i>
Innovation	<i>Our innovation ensures that our customers are the first to benefit from pioneering advances in products, coatings and their applications.</i>
Performance	<i>Our performance achieves the desired results and serves as an example for others; it is encouraged, recognized, and rewarded.</i>
Safety	<i>is a core value at Sherwin-Williams; no task is too urgent to be undertaken without proper risk control. We are committed to protecting the health and well-being of employees, contractors, and visitors by promoting a preventative culture based on hazard identification and individual and collective responsibility.</i>
Environment	<i>We act responsibly to protect the environment, preventing pollution and minimizing the impact of our activities.</i>

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Our Objectives

We strive for excellence by focusing on the five strategic pillars of our Global Business Management System: safety, quality, service, costs, and people. Each pillar is supported by clear key performance indicators (KPIs) and measurable objectives, which are continuously reviewed to drive improvement and sustainable growth.

How we guarantee our integrated management system

“ YOU are responsible for Excellence, establishing a strong Culture of Quality, Safety and Environment and promoting Continuous Improvement”

Each person in the organization is responsible for contributing to quality, environmental performance, and safety by actively participating in process improvement and achieving established objectives.

We recognize that the success of the system depends on people, therefore:

- We encourage the involvement and responsibility of all employees
- We promote training and skills development
- We promote a culture of quality, sustainability and continuous improvement
- Protecting the environment by preventing pollution
- Reduce the environmental impact of our activities
- Optimize the use of natural resources (energy, water, raw materials)
- Comply with applicable legislation and other requirements
- Establish and review measurable goals
- Promote the continuous improvement of the management system
- Ensure system integration across all processes
- Meet customer requirements and increase customer satisfaction
- Continuously improve our processes and performance
- Guaranteeing the quality of our products and services
- Base decision-making on data and analysis